

PETO ANIMAL TREATMENT POLICY

1. PETO set out the following provisions to be applied with regards to the aforementioned company's website and PETO Mobile applications (hereafter known as "the company").
2. From this point on in the terms please understand that the following definitions will be used in this document (hereafter referred to as the "agreement") which is a contract between the end user (hereafter known as "user") with regards to the PETO interfaces hosted under; www.PETOdate.com, www.PETOapp.net, www.PETOapp.org, all other related URLs, and PETO mobile application for Apple iOS, Google Android and other mobile operating systems (hereafter referred to as "The PETO interface") and applies to users use of the services therein.

This policy applies to all of the company's services that are stated in the company's [list of services](#), unless stated otherwise.

1. User accepts that PETO does not guarantee the life of your pets while being treated in one of our many services, but PETO can ensure that the company will handle your pets with utmost care in compliance with our current standard operating procedures (SOPs).
2. The company is not liable to any mishaps that are caused by the company's affiliated partners.
3. The company is not liable to any criminal acts done by individuals or groups from the company's, the company's affiliates', and the users' side.

UNIQUE POLICIES FOR EACH SERVICES

1. PETO Spa
Users who want to use PETO Spa services must guarantee that the following conditions are met:
 - Any pets that PETO Spa receives must be in a grooming-ready condition and not on certain extensive rehabilitation processes, including (but not limited to): post-surgery, skin-related diseases.
 - We are not liable to any mishaps that happen to the user's pet AFTER the grooming process.
2. PETO Rescue
 - Pet welfare and condition after adoption by user is no longer the company's concern.
 - If a user fails to show up to an appointed shelter for a previously scheduled adoption, the company will send a reminder. If the same user fails to show up to an appointed shelter for a previously scheduled adoption for the third time, the company will blacklist the user and impose penalties. The penalties imposed will be determined by the company.
3. PETO Bootcamp Training
For optimum result, the company recommend that the owner should also participate in training sessions as part of the overall training. PETO cannot guarantee the result of the training.

The company will ensure that all affiliated trainers that are stated in the PETO interface are certified trainers from the company's appointed institutions.

4. PETO Vets

The company will just give users suggestion of veterinarian services near the user, and is not liable for any implications or result of mishandling of the users' pets by the assigned veterinarian.

The company is not liable for any financial transactions' implications between the user and the veterinarian, or any of the aforementioned veterinarian's affiliated partners.